



THE CARRINGTON

AT LINCOLNWOOD

Dear Residents, Family Members and Guests,

As of today, May 31, 2020, we have had not any active resident cases reported in the community for sixteen days. We anticipate our Independent Living (IL) resident who had tested positive will return to the community this week once cleared per CDC and IDPH guidance.

Tomorrow we will re-open our IL salon, Fitness Room, Sewing Room, Living Room and Café for residents only to gather in small groups of less than ten (including staff) while social distancing and wearing masks. All areas will be disinfected multiple times daily. We will continue meal deliveries, but residents may only enjoy meals in the outdoor patio areas.

Only essential visitors will be admitted to Assisted Living (AL) and Memory Care (MC). IL residents are only permitted to have a designated family member or essential caregiver in their apartment. We continue to provide masks for our residents and their visitors.

The AL patio area continues to be reserved for AL family visits only. Families of AL and MC residents can email ALMCquestions@thecarrington.com to schedule on-site, outdoor meetings or virtual meetings. Please email general questions or comments to residentquestions@thecarrington.com.

Per IDPH guidance, employees receive temperature screenings at the beginning of each shift and every four hours thereafter. All staff continues to wear masks. We have sanitizer stations throughout the community and each department continues their daily disinfecting routines. Residents continue to sign in and out and receive temperature screenings. All visitors (including caregivers) entering the community are required to complete a CDC questionnaire, receive temperature screenings and wear masks, including while in the resident's apartment.

The Carrington at Lincolnwood is committed to protecting the health of all our residents. Please contact us via phone at 847-941-0793 or via email at info@thecarrington.com for additional information.

For department-specific inquiries, please call 847-973-6262 and ask the Concierge to connect you to the appropriate extension.