

AT LINCOLNWOOD

Dear Residents, Families and Friends,

As of today, July 14th, we not received results from our second round of COVID testing conducted July 9<sup>th</sup> and 10<sup>th</sup> for staff, Memory Care (MC) and Assisted Living (AL) residents using kits provided by IDPH. We will report the results when we receive them and will schedule additional tests according to the guidance of IDPH.

Although not within the city limits of Chicago, The Carrington is observing the Emergency Travel Order issued by the Chicago Department of Public Health. Staff have been informed and the Order is displayed at our main entrance. The most recent information can be viewed at <a href="https://www.chicago.gov/city/en/sites/covid-19/home/emergency-travel-order.html">https://www.chicago.gov/city/en/sites/covid-19/home/emergency-travel-order.html</a>.

Our Independent Living (IL) resident who reported positive test results 7/5 remains at an off-site care provider for observation. They will return to the community after receiving clearance per CDC and IDPH guidance.

Information below has previously been reported but remains for reference. Families of AL & MC residents can schedule outdoor meetings in our covered patio area for Mondays, Wednesdays, Fridays, and Sundays between 1:30 and 4:30pm. Visitors will be provided with masks and must maintain a social distance of at least six feet. Please email <a href="mailto:ALMCquestions@thecarrington.com">ALMCquestions@thecarrington.com</a> to schedule a visit. Guidance from the CDC, IDPH and our Medical Team states only essential visitors (including caregivers, hospice providers, therapy providers or a family member who provides direct care) may be admitted to indoor AL and MC areas.

Independent Living residents are permitted to have a caregiver or designated family member visit in their apartment. All visitors and caregivers entering the community are required to complete a CDC questionnaire, receive temperature screenings, use hand sanitizer, and wear masks (including while in the resident's apartment). IL Residents also sign out/in and receive temperature screenings.

Employees receive temperature screenings at the beginning of each shift and every four hours thereafter. All staff continue to wear masks. We have sanitizer stations throughout the community and each Department continues daily disinfecting routines. This includes the common areas open to our residents.

Please email <u>residentquestions@thecarrington.com</u> for general questions or comments. For department specific inquiries, please call 847-973-6262 and ask the Concierge to connect you to the appropriate extension. For COVID-related questions, I am available at 773-503-6852 or <u>tom@thecarrington.com</u>.

Thomas W. Whitaker, Jr. MBA
Acting Executive Director
The Carrington at Lincolnwood





